

## **Istanbul Topkapı University Governance Policy with Internal and External Stakeholders**

Istanbul Topkapı University embraces a transparent, participatory and collaborative governance approach with its internal and external stakeholders. Our Governance Policy with Internal and External Stakeholders aims to ensure the active participation of all stakeholders in decision-making processes while supporting the university in achieving its strategic objectives. This policy aims to establish healthy and sustainable relationships between our university and its students, academic and administrative staff, alumni, business community, public institutions, civil society organisations, and other external stakeholders. Our university is committed to developing a strong environment of cooperation and dialogue with its stakeholders, creating a structure that responds to the needs of society and generates added value.

### **Core Values**

The Governance Policy of Istanbul Topkapı University with Internal and External Stakeholders is based on the following fundamental values:

1. **Transparency:** Our university prioritises transparency in all decision-making processes. Open communication and information sharing are ensured in collaborations with internal and external stakeholders.
2. **Participation:** The active participation of stakeholders in decision-making processes is encouraged. The views and suggestions of each stakeholder are taken into account, and processes are conducted in a democratic manner.
3. **Collaboration:** The university aims to establish strong partnerships with internal and external stakeholders, develop joint projects and contribute to society.
4. **Sustainability:** Relationships with stakeholders are structured in line with long-term and sustainability principles. This enables the creation of lasting and strong partnerships.
5. **Responsibility:** Our university is responsive to the needs of its stakeholders and adopts an accountable approach towards them. Responsibility and ethical principles are upheld in governance processes.

### **Governance Policy Strategies with Internal and External Stakeholders**

Istanbul Topkapı University implements the following strategies to establish a robust governance structure with stakeholders:

1. **Stakeholder Relations Management:** Our university establishes a stakeholder management system to communicate effectively with internal and external stakeholders and develop collaborations. This system is structured to understand the expectations of all stakeholders and produce solutions that meet these expectations.

2. **Participation and Feedback Mechanisms:** Regular meetings, workshops and feedback mechanisms are established to ensure stakeholder participation in decision-making processes. Internal stakeholders (students, academic and administrative staff) and external stakeholders (alumni, business community, public institutions) are regularly involved in the processes.
3. **Joint Projects and Collaborations:** Joint research, education and social projects are developed with external stakeholders. Collaborations with public institutions, the private sector and civil society organisations are conducted in a manner that enhances the university's contribution to society.
4. **Stakeholder Communication Channels:** The university establishes various communication channels to maintain continuous and effective communication with stakeholders. Digital platforms, social media, stakeholder newsletters and regular meetings are used to ensure a transparent flow of information.
5. **Social Responsibility and Impact Assessment:** The university regularly assesses the social, environmental and economic impacts of the projects it carries out with all stakeholders. Collaborations are continuously improved in line with these assessments.
6. **Collaboration and Innovation with External Stakeholders:** Our university encourages research and development (R&D) collaborations with external stakeholders to develop innovative projects and produce sustainable solutions. In these processes, innovative projects are implemented in line with new technologies and sustainable development goals.
7. **Alumni Relations and Feedback:** Relationships with graduates are continuously strengthened, and their feedback plays a significant role in the university's development processes. Graduates hold an important position among the university's external stakeholders, and collaborations are developed in social development projects.

## Objectives

The objectives of Istanbul Topkapı University's Governance Policy with Internal and External Stakeholders are as follows:

1. **Increasing Stakeholder Participation:** Our university aims to increase the active participation of internal and external stakeholders in governance processes by 40%. The number of meetings and events that foster collaboration with stakeholders will be increased.
2. **Strengthening Joint Projects and Collaborations:** To develop innovative and sustainable projects that benefit society by increasing the number of joint initiatives carried out with public institutions, the private sector, and non-governmental organisations.

3. **Strengthening Alumni Relations:** To enhance communication with graduates and integrate graduate feedback more effectively into the university's decision-making processes. To increase graduate participation in the university's social development projects by 30%.
4. **Developing Transparent Communication Channels:** Adopting the principle of transparency in communication with stakeholders, promoting the use of digital platforms and other communication channels.
5. **Expanding Social Responsibility Projects:** Increasing the number of social responsibility projects carried out with stakeholders for social development and regularly monitoring and improving the impact of these projects.

Istanbul Topkapı University is committed to establishing strong and sustainable relationships with internal and external stakeholders, strengthening the bond between the university and society, and developing a participatory governance model that is responsive to the needs of stakeholders. Our university ensures the effective implementation and continuous development of this policy.